



# LAKE LOUISE INN

## PET ACCEPTANCE AGREEMENT

Welcome to the Lake Louise Inn! We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, the following policies apply to your pet's stay.

### Pet Fee

Please be aware that a non-refundable **pet fee of \$20 plus tax per night with a maximum of \$60 plus tax per stay** will be charged to your account prior to check-out to cover the cost of additional and necessary cleaning. We are very glad to be supporting the Calgary Humane Society by donating \$5.00 from the pet fee charge. Service dogs will not be charged.

### Acceptable Pets

We accept and welcome well-mannered dogs not more than 50 lbs. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive noise (such as barking), evidence of disease, or urination/defecation in public areas. No more than two (2) pets may occupy a guest room. Each guest is responsible for all charges that relate to the removal of his/her pet, including but not limited to transportation and kennel charges.

### Pet-Friendly Areas

Pets are allowed only in the following areas: your assigned guest room, hallway(s) leading to your room, to/from entrance(s) and exit(s), in the elevator(s) and the lobby. Pets are not allowed in the pool/gym and in our restaurants. For your convenience, a waste receptacle is located outside the building (see associates for location). Please dispose of pet waste in the receptacle provided.

### Pest Control/Containment in Public Areas

Pets must be leashed, kenneled, or firmly held when they are in all common areas of the hotel, including the lobby, driveway and elevator(s).

### Pet In Room Sign

Please place the Pet in room sign outside your door whenever your pet is alone in the room.

### Housekeeping

For the safety and comfort of your pet Housekeeping will enter your room only if (a) your pet is not present, or (b) you are present and can monitor your pet, or (c) your pet is kenneled.

### Damage to Guest Rooms and Common Areas

Your account will be charged for the repair or replacement cost for any damage caused by your pet and the cost of any nearby rooms disturbed by your pet's excessive noise.

### Release and Indemnification

The guest agrees to release, defend, and indemnify, the Lake Louise Inn, Shelter Canadian Properties, Ocean Properties, and Atlific Hotels & Resorts from any and all claims or damages related to your pet or your pet's stay at the Lake Louise Inn, including any claims by third-parties.

### **Agreed and accepted by:**

Guest's printed name: \_\_\_\_\_ Guest Sign: \_\_\_\_\_

Contact number: \_\_\_\_\_ Room number: \_\_\_\_\_

Pet Breed \_\_\_\_\_ Date of pet's departure \_\_\_\_\_

Guest associate name: \_\_\_\_\_ Date and time: \_\_\_\_\_